

# FAQ

Before contacting us, please read this FAQ.

## **Can you hack a FB/Twitter/Tinder/Instagram/WhatsApp/etc... account?**

No. We do not do illegal things.

## **I have a virus/trojan/cryptolocker/etc... on my PC. Can you fix it?**

No. We are not a repair shop.

## **I have a old PC, or technical gear to donate. do you want it?**

No, except maybe if it is really vintage hardware i.e. Commodore 64 et al.

Regarding network gear (switches, routers, wireless access points, servers, etc...) the following rules apply:

- We only take switches that have 1Gb/s or more ports. So old switches with only 100 Mb/s ports, we generally do not want.
- Routers and Wireless Access points. First check if they can run [freifunk.lu firmware](https://freifunk.lu), then we might take it.
- All other stuff, we will sell at a local pawn shop, to generate some revenue or give them to members.

## **I lost data. Can you recover it?**

No. As already said, we are not a repair shop.

## **I want to launch a service/product. Can you hack it to test its security?**

No.

## **I want to buy bitcoin/ether/monero/<insert your cryptocoin here>. Do you sell?**

No. We are also not the office of the blockchain. If you want to buy bitcoin, because someone wrote you a email about having infringing videos about you, watching *adult* videos. Don't send them bitcoin! It is a scam.

## **I want to hack my partners phone/email account/etc...**

No. We do not do illegal things.

## **I want to learn hacking. Can you teach me?**

No. For us, hacking is a attitude towards life and not necessarily a skill. Besides that, there are enough security professionals, online, providing classes.

## **My child wants to do technical stuff. Can he join the club?**

Depends. If the child can take responsibility over his/her actions, maybe. Generally, we do not take any responsibility if injuries occur.

## **I think I got hacked. Can you hack the hackers back?**

No, but we can give you recommendations on how to secure your devices.

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